



# C E R T I F I C A T

*SRAC certifică organizația/ certifies the organization*

## **GENERAL SECURITY SRL**

*Piața 1 Mai, nr. 4-5, Cluj-Napoca, jud. Cluj*

**pentru următoarele activități/  
for the following fields of activities**

*Import și comercializarea echipamentelor pentru sisteme de alarmă, montaj și service instalații sisteme de alarmă. Import și comercializarea echipamentelor și stațiilor de încărcare pentru vehicule electrice. Producție, montaj și service echipamente și stații de încărcare pentru vehicule electrice; integrare sisteme și rețele, comunicații, conform Catalog de Servicii v. 1 din 15.12.2025*

*Import and sale of equipment for alarm systems, mounting and service of alarm systems. Import and sale of equipment and charging stations electric vehicles. Production, mounting and service of equipment and charging stations for electric vehicles; systems and networks integration, communications, according to Service Catalog v. 1 of 15.12.2025*

că are implementat și menține un  
**sistem de management al serviciilor**  
conform condițiilor din standardul

which has implemented and maintains a  
**service management system**  
which fulfils the requirements of the standard

## **ISO/IEC 20000-1:2018 (SR ISO/IEC 20000-1:2020)**



Valabilitatea certificatului este condiționată de  
efectuarea supravegherilor anuale până la data de:



02-  
2027

02-  
2028

nr. certificat/ certificate registration no. **67**

data inițială a certificării/ initial certification date **19 februarie 2026**

data recertificării/ recertification date -

data ultimei actualizări/ last update -

valabil până la/ valid until **18 februarie 2029** (cu condiția vizării anuale)

SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București [www.srac.ro](http://www.srac.ro)

Director General  
**Ing. Mihaela Cristea**

# Certificate

SRAC has issued an IQNET recognized certificate that the organization:

**GENERAL SECURITY SRL**  
Piața 1 Mai, nr. 4-5, Cluj-Napoca, jud. Cluj

has implemented and maintains a  
**Service Management System**

for the following scope:

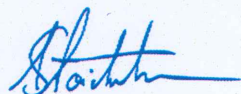
**Import and sale of equipment for alarm systems, mounting and service of alarm systems. Import and sale of equipment and charging stations electric vehicles. Production, mounting and service of equipment and charging stations for electric vehicles; systems and networks integration, communications, according to Service Catalog v. 1 of 15.12.2025**

which fulfils the requirements of the following standard:


**ISO 20000-1 : 2018**

Issued on: 2026 - 02 - 19  
First issued on: 2026 - 02 - 19  
Expires on: 2029 - 02 - 18

**Registration Number: RO – 0067**



**Alex Stoichitoiu**  
President of IQNET



**eng. Mihaela Cristea**  
SRAC General Manager



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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